

**Letter of Destruction for Creative Home**

All information is required to process your request for a refund. Incomplete or incorrect information may delay or prevent processing of your request.

**Title of Software:**

**Version:**

**Receipt/Invoice Number:**

**Purchase Date:**

**Product Key or Serial #:**

**Boxed Version or Download:**

**Name of Representative Approving the Refund:**

**How did this product fail to meet your needs?**

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By signing this Letter of Destruction, I hereby declare, under penalty of perjury by law, that as of the date of this Letter of Destruction, I have taken the necessary measures to delete and destroy the Licensed Software given to me for use under the terms of the End User License Agreement (EULA). In order to delete and destroy the Licensed Software, I have taken the following steps:

1. Relinquished all rights to use and upgrade the Licensed Software, and all rights granted under the EULA;
2. If applicable, returned original disks, manuals and packaging in original resalable condition to:

**Creative Home  
ATTN: Returns Department  
15001 Meridian Parkway  
Riverside CA 92518**

3. If applicable please provide a copy of your original purchase receipt along with your complete address (including city, state, and zip code.)
4. Destroyed all electronic copies of the software, including but not limited to, all copies on every:
  - hard or removable drive
  - floppy or removable disk
  - compact disk or DVD
  - flash or USB drive
  - tape
  - remote storage or backup location
  - other writable location or medium; and
5. Destroyed all documentation provided as part of the software installation.

When completed, please email this form back to us at [L2HMCS@HallmarkSoftware.com](mailto:L2HMCS@HallmarkSoftware.com) or fax this form to: 1 951-656-1204 within thirty (30) days of the original purchase.

**Signature:**

**Print Name:**

**Date:**

**Email Address:**

**Phone Number:**

**Refunds can take up to one billing cycle (30days) to be fully processed.**